

AusPoint Skin Cancer and Health

Cancellation Policy

Please note that Auspoint skin cancer and health have a new cancellation fee starting April 1st 2023

- We require 24hours notice to be given for any appointment date change or cancellation.
- If you cancel your appointment within 24hours of your appointment time or do not attend a booked appointment, we reserve the right to charge a \$50 cancellation fee.
- In order for us to provide you with great service it is fundamental that you provide all information requested in completing consent forms or advising us of any factors that may effect your treatments. You also need to have realistic expectations of the results of procedures.

Please also note doctors sometimes do not run on time due to emergency procedures and other personal things, We understand your time is precious and do everything we can to get you seen as soon as possible so if you need to leave we encourage you to rebook for another time/day. This **will not** incur a cancellation fee.